## Authority Mission Statement and Performance Measures

Name of Public Authority: New York City Health and Hospitals Corporation

Public Authority's Mission Statement:

To extend equally to all New Yorkers, regardless of their ability to pay, comprehensive health services of the highest quality in an atmosphere of humane care, dignity and respect;

To promote and protect, as both innovator and advocate, the health, welfare and safety of the people of the City of New York;

To join with other health workers and with communities in a partnership which will enable each of our institutions to promote and protect health in its fullest sense -- the total physical, mental and social well-being of the people.

Date Adopted: March 24, 2011

List of Performance Measures:

	Indicator Name	Indicator Description	FY10
1	General Care Average Length of Stay (days)	Average length of stay for a general care inpatient hospitalization	4.6
2	Uninsured Served	Number of patients without health insurance served by HHC	452,576
3	Total Medicaid Managed Care Enrollment	Total number of individuals served by HHC enrolled in Medicaid managed care	474,118
4	MetroPlus Enrollment	Total number of individuals enrolled in MetroPlus Health Plan (Medicaid, Child Health Plus, and Family Health Plus)	383,797
5	Percent of eligible women receiving screening mammograms	Total number of women aged 40 to 70 who received a mammogram screening in the reporting period with a primary care or gynecology visit in the past two years	72.8%
6	Adult Psychiatry Average Length of Stay (days)	Average length of stay for adult psychiatry hospital stays	23.4
7	Total outpatient visits	Total outpatient visits	4,777,606
8	Total emergency room visits	Total emergency room visits	1,145,477
9	HIV connect to care	Percent of diagnosed HIV patients who are linked to care within the month of diagnosis	60.33%