

**SARATOGA COUNTY WATER AUTHORITY MISSION STATEMENT AND PERFORMANCE MEASUREMENTS**

**I. Name of the Authority**

Saratoga County Water Authority

**II. Mission Statement**

**Mission:** Saratoga County Water Authority (SCWA) is a public benefit corporation whose primary purpose is to supply water to residents and businesses in Saratoga County, New York for the improvement of their health, welfare and prosperity, in a manner protective of the resource and environment. The Authority will strive to provide good, reliable and potable water at competitive and reasonable rates.

**Vision:** To deliver high quality water to our customers.

**Stakeholders:** Citizens of Saratoga County; existing customers of SCWA; future customers of SCWA; employees of SCWS; obligees of the SCWA

Goals/Outcomes	Performance Measures
1. Move toward revenues matching or exceeding expenses; effective budget control and procurement	a. Annual budget b. Amount of service fee payment c. Quality of SCWA bond rating d. Procurement practice review e. expansion of customer base
2. Delivery of safe, quality potable water	a. Annual Drinking Water Report
3. Compliance with all ABO requirements and applicable agency standards and requirements	a. Continuing self-audit b. Any applicable review or audit
4. A safe working environment for SCWA employees	a. Review of accident reports
5. Protection of Infrastructure/Condition of Facilities	a. Annual inspection by consulting engineer b. Number of water main breaks