

**Authority Mission Statement and Performance Measurements**

**Name of Public Authority:** Westchester County Health Care Corporation

**Public Authority's Mission Statement:**

The primary mission of Westchester Medical Center is to serve as the regional healthcare referral center providing high-quality advanced health services to the residents of the Hudson Valley and the surrounding area, regardless of their ability to pay. In support of this primary mission, WMC also serves as an academic medical center committed to education and research that enables advanced care and prepares future generations of care-givers.

**Date Adopted:** June 2007

**List of Performance Goals (If additional space is needed, please attach):**

**SEE ATTACHED**

**Performance Goal- #1**

Provide high quality care to all patients, regardless of their ability to pay, in a manner that respects the dignity of the individual and enhances patient outcomes.

**Measures:**

Meet the accreditation standards of the Joint Commission for all clinical services offered.

Continue improvement in HCAHPS (Hospital-Consumer Assessment of Healthcare Providers and Systems) scores.

Meet established patient safety guidelines and provide a safe patient care environment.

**Performance Goal- #2**

Directly provide tertiary and quaternary services as needed by the residents of the Hudson Valley by serving as an advanced care referral center.

**Measure:**

Track level of infant, pediatric and adult transfers from community hospitals in the Hudson Valley and surrounding areas.

**Performance Goal- #3**

Provide a high quality academic environment, along with our affiliated medical school, for the training of physicians, nurses and allied health professionals.

**Measure:**

Maintain residency training programs that comply with ACGME standards.

Provide a progressive clinical teaching environment for nursing and allied professional training programs.

Measure clinical protocol activity with respect to clinical research provided to patients at Westchester Medical Center.